

Agile Change Agent

Duration: 3 days; Instructor-led(ILT) | Virtual Instructor-led Training (VILT)

OVERVIEW

Agile approaches are increasingly adopted by organizations as they recognise the need to respond quickly and easily in a world of complex and continuous change.

For those responsible managing change (e.g. project managers / change managers), professional development opportunities are readily available and relatively easy to identify.

But what about wider team members involved in 'making change happen'? They don't necessarily need a full project/change manager qualification and managing/implementing change isn't necessarily their day job. But they do need to understand the impact of Agile working and the effects of change, so they're better prepared to support the implementation of Agile and change, those leading initiatives and those impacted by change.

AUDIENCE

This course will benefit anyone involved in planning, managing and creating change at work within an agile environment

PREREQUISITES

No Prerequisites

METHODOLOGY

This program will be conducted with interactive lectures, PowerPoint presentation, discussions and practical exercise.

COURSE OBJECTIVES

The Agile Change Agent course is designed to build practical ability in agile and change to support effective transformation and change initiatives.

Participants will learn about agile ways of working and how an agile approach impacts their role and interaction with those driving and leading change. The course also equips participants with pioneering tools to ensure change initiatives are embedded, adopted and deliver benefits throughout their organizations.

Less focused on the theories of change, it is a very hands-on course full of opportunities to "see, do, learn", packed with exercises and practical tools, tips and advice.

Following the completion of the course, participants will be able to :

- make decisions about how to allocate the available time to deliver greatest value.
- understand how to prioritise activities according to their business value
- apply techniques to identify the benefits of your change and how each of these benefits are dependent on each other.

- define the information you need to manage your change initiative
- understand who you need to involve and how to best engage with them through empathy and trust
- identify your preferences for how you do your work and how this might impact those you are working with.
- develop strategies for building resilience in motivation in yourself and others.

COURSE CONTENTS

Module 1: Introduction

- Change management
- Agile change
- Agile Approaches

Module 2: Product Backlog Management

- The Concept of agile working
- Evolving Solution
- Business need
- Iterative process
- Iterative development
- Collaboration

Module 3: Roadmap

- Definition
- Core elements of Roadmap
- Wall chart
- How it works

Module 4: Business Need

- Definition of Business Need
- Elements of business need
- Requirements led change
- Benefits led change
- Validity of the change
- Developing your business understanding
- Market context
- Organizational context
- Who to involve
- Identifying benefits

Module 5: Relationships

- Context
- Self assessment
- Emotional assessment

- 5 elements of Personal leadership
- Building relationships with others
- Creating empathy

Module 6: Environment

- Environment: Definition and benefits
- 3 elements of the Environment
- Environment provides:
 - Reassurance
 - Encouragement
 - Motivation