IMPLEMENTING DIGITAL TEAMWORK
USING POWER PLATFORM FOR MICROSOFT TEAMS
GRC-118

Duration: 2 days; Instructor-led

WHAT WILL YOU LEARN

Microsoft Power Platform empowers organizations to automate business processes, develop their own rich app experiences, and connect with customers better and faster. Businesses today are rapidly transforming digitally with their workforce spread remotely. Power Platform offers the most comprehensive and widely available low code/no code tools to meet the challenges of digitally transforming a business. This 2-days course will explore the entire Power Platform apps and tools with Microsoft Teams integration in mind.

OBJECTIVES

- Understand Power Platform opportunities and possibilities in Microsoft Teams
- Build databases, apps, flows, reports and chatbots for Microsoft Teams, using low code/no code Power Platform tools

PREREQUISITES

- Business users who are beginners, with little or no prior experience of app building or working with Power Platform
- Some familiarity with Microsoft Teams would be required

AUDIENCE

A Microsoft Power Platform Functional Consultant is responsible for creating and configuring apps, automations, and solutions. They act as the liaison between users and the implementation team.

COURSE CONTENTS

Module 1:   Power Apps for Microsoft Teams

- Introducing Dataverse for Teams (DFT)
- Data types
- Relational data
- Building low code/no code apps for Teams
- *Lab: - Create a Dataverse instance*
    - *Customize the app*
    - *Publishing and sharing your app*

Module 2:   Power Automate for Microsoft Teams

- Understanding Power Automate for Teams
- Create flows from templates
- Edit in advanced mode
- *Lab: - Create a flow in Teams*
    - *Collaboration*
    - *Create an approval flow*
    - *Create an approval notification*

Module 3:   Power Virtual Agents for Microsoft Teams

- Chatbots for employees
- Trigger phrases
- Authoring canvas
- Test your bot as you build
- Connect to Dataverse for Teams (DFT)
- *Lab: - Create a chatbot in Teams*
    - *Personalize the greeting*
    - *Create a topic*
    - *Create a flow using the embedded flow experience*
    - *Publishing and sharing your chatbot*

Module 4:   Power BI for Microsoft Teams

- Power BI for Teams app
- Search and find data quickly
- Send reports to colleagues
- Chat about data with a click
- Organize your reports with the Power BI tab
- *Lab: - Connect to Dataverse and transform data*
    - *Build your report in Teams*
    - *Using the report directly in Teams*

Module 5:   Deploy & Customize Sample Apps

- Exploring sample apps
    - Inspection app
    - Issue Reporting app
    - Employee Ideas app
- Scenarios for customizing app templates
- *Lab: - Install the Issue Reporting sample app*
    - *Explore the Issue Reporting app*
    - *Customize the sample app*

Module 6:   Collaboration Exercise (Optional)

- Bringing it all together
- Testing the collaboration experience
- *Lab: - Adding others to your team*
    - *Create requests in other teams*
    - *Manage your team*